

Productive Outcomes For Work Functionality Combining Labor Arbitrage With Cloud Platforms

About Premier BPO:

A private US enterprise, operational since 2003, we create a perfect blend of technology and manpower. Delivering 24/7 operational capabilities to various companies falling under the Fortune 500 flagship, we hold a dedicated clientele. Empowering business continuity with our remote-ready infrastructure, we also facilitate disaster recovery options for your company's success and growth.

With our IT Support Services, we enable your vital functionality to improve while rooting out inconsistencies, reducing downtime, and lowering overall expenses. Providing customized solutions with free-limited consultancy, we accommodate our clients through omnichannel support with quality assurance. We also provide Technical support and Service Desk solutions to serve all your clients in the friendliest and most effective manner possible.

About Premier BPO:

- ◆ Helpdesk/Service Desk Solutions
- ◆ System administration, monitoring, and maintenance
- ◆ PBX, FTP, and CRM supports
- ◆ Web, database, and app development
- ◆ NOC services, 24/7 reporting, and troubleshooting
- ◆ Migration, navigation, and configuration of infrastructure
- ◆ SEO, SEM, and PPC support
- ◆ Tech support (Tier I and II) and Content Moderation
- ◆ IT personnel recruitment and management
- ◆ Cloud storage and recovery

Premier BPO's Remote-Ready HVD:

In collaboration with dinCloud, Premier BPO provides a one-stop virtual solution to all your pre-existing and legacy systems. Offering cloud workspaces similar to the traditional office setups, Hosted Virtual Desktops (dinHVDs) expedite data recovery in disaster situations and provide optimum security. These are economically viable, easily scalable, and assure steady workflow. Equipped with round the clock tech support and easy accessibility, they offer unparalleled remote-functionality which is central to today's work from home environment. With dinCloud HVD's you can be productive anytime, anywhere, and with any electronic device.



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